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Kindly read the statements carefully and indicate your response by ticking the appropriate conflict management techniques

Statement	Always 3	Never 2	Sometimes 1
52. Staff of the library adjust to good behaviour after conflict settlement			
53. Staff of the library tend to perform their duties diligently so as to avoid conflict among them			
54. Conflicts arise among the staff of the library after previous cases of conflicts			

55. Kindly list or state other conflict management techniques employed by the staff of UCC library which have not been stated.

- (a).....
- (b).....
- (c).....
- (d).....

*Thank you again for your time and ideas*