

APPENDIX II
COVER LETTER

Dear Participant,

I invite you to participate in a research study entitled the utility of the UTAUT model in explaining INTTRA adoption in Ghanaian shipping industry. I am currently enrolled in an MA at the Regional Maritime University, Tema. The purpose of the research is to determine the acceptance and use of INTTRA in the Ghanaian shipping industry.

Your participation in this research project is completely voluntary. You may decline altogether, or leave blank any questions you don't wish to answer. There are no known risks to participation beyond those encountered in everyday life. Your responses will remain confidential and anonymous. Data from this research will be kept under lock and key and reported only as a collective and combined total. No one other than the researchers will know your individual answers to this questionnaire.

If you agree to participate in this project, please answer the questions on the questionnaire as best as you can. It should take approximately 10 (ten) minutes to complete.

If you have any questions about this project, feel free to contact me:
saintama@yahoo.com.

Thank you for your assistance in this important endeavor.

Sincerely yours,

Thomasina Tettey